

Lowther Leisure Pool – Terms and Conditions

General Terms of Use

All guests using the pool facilities at Lowther Leisure Pool do so entirely at their own risk. It is recommended that you arrive ready to swim, with your swimming attire worn beneath your clothing, and shower before entering the pool if possible. For hygiene reasons, those with long hair must ensure it is tied back.

Supervision and Safety

The pool is unsupervised. The individual who hires the pool is responsible for making certain that all members of their group are able to swim adequately or are using suitable swimming aids. Please note that the pool features a consistent depth of 1.2 metres and does not have a shallow end.

Children under the age of 16 must be accompanied and supervised at all times by an adult who is also swimming. There must be at least one adult present for every three children in the pool. The maximum number of people permitted in the pool and building is ten.

Pool Session Guidelines

Each swimming session lasts 55 minutes, which includes time for changing. Please ensure you arrive punctually and leave promptly at the end of your session. All guests are expected to leave the pool, changing rooms, and toilets clean and tidy. Any issues should be reported immediately.

Sauna Use

The sauna must not be used by children under the age of 16 unless under the supervision of an adult.

Conduct and Behaviour

- No food or drink is allowed within the pool building.
- To prevent slips on wet surfaces, do not enter the pool while carrying infants or children.
- Swimming under the influence of alcohol or drugs is strictly prohibited. Entry will be refused to anyone who appears intoxicated.
- Diving or dive bombing is not allowed due to the insufficient depth of the pool.
- All jewellery must be removed prior to entering the pool.
- Children who are not toilet trained must wear watertight swimwear; waterproof nappies on their own are not sufficient. Swim nappies must be used where applicable.
- Hard balls or hard toys are not permitted in the pool.
- Running is not allowed anywhere on the pool premises.
- Smoking is strictly prohibited throughout the facility.
- Talcum powder must not be used anywhere within the pool facility.

Payments, Cancellations, and Closures

Payment for swimming sessions must be made in advance of using the facilities. In the event that the pool needs to close for maintenance, you will be notified at least 48 hours in advance if your booking is affected. If you cancel your swim slot, a cancellation fee of up to £5.00 will apply to cover processing charges on refunds. Cancellations must be made with at least 48 hours' notice.

Damage, Health, and Liability

Any damage caused during your hire period must be paid for in full. All users must be in good health and are responsible for ensuring that the pool environment and chemicals do not negatively impact any existing medical conditions. Each individual is responsible for their own well-being.

Pool Soiling Clause

If the pool is soiled with faeces, vomit, or any other substances, the hirer will be fully responsible for covering any loss of earnings and cleaning fees that arise. These fees must be settled promptly upon notification.

The hirer is required to always ensure the safety of their group whilst on site, and must make certain that all members of their party understand and adhere to the pool rules.

Agreement to Terms

- The hirer acknowledges responsibility for the safety of their group and for ensuring that all rules are always followed.
- Failure to observe the rules may result in immediate termination of the hire with no refund.
- The hirer accepts liability for any damage resulting from failure to comply with these terms.
- A minimum of 48 hours' notice must be given for all cancellations.
- The hirer's party must vacate the pool premises, including changing rooms, at the end of the hire period.

Contact Details

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